

THE ADDED VALUE OF TOP MANAGEMENT COMMITMENT TO ENSURE QUALITY AND SAFETY OF TRANSFUSION THERAPY IN A PRIVATE HOSPITAL: CONSIDERATION BASED ON A 5 YEARS EXPERIENCE.

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Introduction: Accession to EU was preceded by the adoption of a set of laws and by-laws regulating the transfusion field starting in 2006. Although similar measures have been implemented since 1972, with the passing of generations specialized knowledge and fair practices disappeared in many hospitals, replaced by a considerable resistance to implement and follow the current rules.

Material and method: This paper presents the experience of a private hospital(obstetrics gynecology) in designing the management plan, organizing and implementing the standards for hospital transfusion activity. Being still under the influence of working in a public institution, the process was initially approached as an unimportant formality. In short time, ensuring compliance with legal requirements appeared to be a challenge whose importance was recognized in time .

Results: : Being the first private hospital in the county, the evaluation and authorization process was a challenge for county public health authorities and blood establishment, too. This experience has been used in time to create a model of organization, training and collaboration to make modern transfusion practice possible. Obtained results demonstrated the value of investing in quality for transfusion safety and the need for proactive measures to reduce the transfusion risk is a must. After 5 years, a complex process to review and develop applied documentation has been initiated, involving the whole team in order to integrate into a unified concept various activities regulated by specific rules. As a natural consequence, the first training program for clinicians in the field of blood transfusion was organized.

Conclusion: Experience highlights the real issues challenging the hospital practice, marked by the risk to transfer malpractice from public hospitals to the private health system. Adopting a supportive but firm attitude by the public health authorities and blood establishments, to assist the responsible approach on the hospital management side may be the key to achieve quality and safety by a private hospital transfusion service.