

E3. EXTERNAL AUDIT EXPERIENCE – BLOOD BANK PLOIEȘTI

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Introduction Quality management system requires mandatory auditing both internal and external. All organizations that have implemented Quality Management System fully enjoy the benefits of internal and especially external audit.

Material and methods Following a questionnaire proposed by EDQM in June 2012 and sent for completion by transfusion centers in Romania, Ploiesti Blood Center received an audit visit by EDQM. Visit Romania has been proposed in some random a center, namely, the blood Ploiesti was sent an invitation to participate in a European educational which I responded positively.

I was heavily involved in its preparation, and from this audit we had a lot to learn. I accepted the invitation as a new and useful challenge. I got visitation and audit program was held during two days in the morning and afternoon. I was asked to send prior audit quality management system documents: Quality Manual, list for general and specific procedures for operating list in electronic format.

The audit was conducted by the three experts, the compartments: blood collection, blood testing, blood processing, storage and distribution of labile blood products, control documents of the Quality Management System. Experience of such an audit is unique. It is very useful for revealing strengths and especially the weaknesses of the organization that are difficult to see inside. On this occasion it teaches many aspects of quality assurance audits are essentially a self-learning by attention to detail.

Results After the audit report was submitted in final and have made recommendations which were of great benefit organization audited.

The report was made by EDQM flattering for the blood Ploiesti and expert conclusions were that can assure the quality of a transfusion center just full staff involvement and willingness to commit to work, even if it is understaffed and unmotivated material.

Conclusions Blood Bank Ploiesti recommend everyone to participate in an educational program and be audited by EDQM.